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**PATENT APPLICATION**  
**DOCKET NO. 10991149-2**

**RECEIVED**

JUN 16 2004

**GROUP 3600**

**IN THE**  
**UNITED STATES PATENT AND TRADEMARK OFFICE**

**INVENTOR(S):** Qiming Chen, et al.  
**SERIAL NO.:** 09/464,311 **GROUP ART UNIT:** 3623  
**FILED:** 12/15/1999 **EXAMINER:** A.K. Robinson Boyce  
**SUBJECT:** "Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns"

**THE COMMISSIONER FOR PATENTS**  
**P.O. BOX 1450**  
**ALEXANDRIA, VA 22313-1450**

**SIR:**

**Amendment G**

In response to the Office Action dated March 9, 2004, please amend the above-referenced application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.

06/10/2004 HMEKONEN 00000034 082025 09464311

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Serial No.: 09/464,311  
Case No. 10991149-2  
Amendment G

**EV 372458139**